

Trustee: Sue V. (Requesting ratification for Term 3/ year 1)

## ACA Service Biography

### Years of ACA & Service: 2011-2025

January 2011	Joined ACA & my life changed.
2011	Provided service to my meeting group with literature, newcomer greeter etc.
2012	Coordinated with our intergroup our 1 <sup>st</sup> ACA public & member outreach at a 12 Step Conference, 11 years later my intergroup is continuing the tradition. Started new meetings and study groups. I became the literature coordinator for intergroup & home group.
2013	Joined Regional service group & started to rebuild our Intergroup for meeting support for literature and new meetings, studies, business meetings etc.
2014	Volunteered and was accepted as intergroup chair.
2016	Volunteered and was accepted as intergroup treasurer.
2017	Delegate for 2 years for intergroup, supported intergroup & volunteers to apply for 2018 ABC/AWC in Toronto. Co- chair in planning of 2018 ABC/AWC.
2018	Co-hosted 2018 ABC/AWC in Toronto. After, I took a 6 month leave for self-care.
2019	Delegate for 2 years for my home group. WSO Trustee asked me to become the 1 <sup>st</sup> chair of Global Members Subcommittee supporting Africa, Asia, Oceania, and Latin America. I was accepted at the 2019 ABC. I have worked on the connection's booklet.
2020	Provided support for 1 <sup>st</sup> online AWC & coordinated Global Members Committee participation. As part of service orientation & balance withdrew from local service roles.
2021	The Global Members Committee became a standing committee. I was accepted as their chair. I volunteered and was accepted as chair of the 1 <sup>st</sup> Publishing Committee. I applied to be a Trustee of the Board and was accepted.
2022	In July of 2022 volunteered to be chair of the Board and was accepted. Additional Conference chairs were needed at the 2022 ABC, and I volunteered from Global when there were not enough volunteers on the first 2 days and supported the Conference as a point of information on the 3 <sup>rd</sup> day. I supported the online AWC workshops & events. After, as part of service orientation, I withdrew as chair of Global.
2023	Continued as Chair of the Board and Chair of Publishing. Guided the implementation of adding tools to improve board operations and supported trustees with health challenges. Supported translation improvements, balancing fellowship, and business needs.
2024	Humble Adult Child, trusted servant Trustee, Chair of the Board and Chair of Publishing Committee. My 3-year term as Publishing Chair was completed and extended for another year.

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2025	I am completing my third and final year as Chair of the Board of Trustees. During this time, my focus has been on strengthening the health, effectiveness and unity of the Board, WSO, Conference and the Fellowship.
2025	I’m currently serving my fourth year as Publishing Chair, with my term extended due to a lack of new volunteers stepping forward. For me, this role is a true expression of Tradition Five—love in action. Without access to affordable literature, ACA recovery simply isn’t possible, especially for newcomers seeking connection and healing in our meeting rooms. It has been both an honour and a joy to collaborate with so many gifted ACA members, international fellowships, dedicated staff, and the Board.

<b>Professional Background</b>	
Semi-retired	I have been working to full retirement for the last 3 years. I have been a consultant for over 20 years providing organizational support in HR, diversity and conflict management.
Former Director of Non-Profit Board	I worked for 2 years as a director of a Board in the health industry. I withdrew when I increased my service hours in ACA.
Organizational Ombuds and Coaching - my own company	Certified Ombuds and Charter Mediator working with numerous organizations across Canada and the US for non-profit, profit and government agencies. Specializing in conflict resolution and healthy workplaces and relationships.
Workplace Investigator and Consultant- my own company	Investigated over 600 cases in human rights, harassment and bullying and disability.
Organizational Ombudsperson & Human Rights Consultant	Trained by lawyers, police and professionals in workplace investigation and workplace assessments. Trained in trusted servant leadership, crisis management, facilitation, mediation, and wisdom circles.
Senior Manager in Corporation within Canada	Managing department of 500 staff, 4 unions with a multimillion-dollar budget. Project management leader.
Graduated with Degree in Business	Majors- Finance and Organizational Development, prior academic education -spent a year in Nursing School.

**My service on the Board these past four years has been a deeply meaningful journey—one filled with growth, healing, and heartfelt connection.**

It has been both rewarding and deeply healing to connect with so many beautiful members from around the world—each encounter a reminder of our shared purpose and the transformative power of love and unity in action. The Promises remind us that healing and wholeness are possible, and I’ve experienced that truth in profound and personal ways throughout this service.

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Of course, the journey hasn't always been easy. Balancing the volume of requests and navigating varied expectations has presented its challenges. Through it all, I've learned to ground myself in the principles of self-care, self-love, and open-hearted listening—so that I can serve from a place of clarity, balance, and wellness.

Outside of service, my passions include spending time with family and friends, meditation, tai chi, qi gong, forest bathing (shinrin-yoku), hiking, connecting with animals and birds, gardening, movies, and exploring history and world cultures. My adult children are now 31 and 35, and they continue to be a source of love and inspiration in my life.

With gratitude and humility, I am asking to serve a fifth year as a trustee of ACA WSO. I hope to continue supporting our Fellowship, our Conference (ABC/QDM), and the vital work of our World Service Organization.