

Service Network Committee August 2020 Activity

We meet at 8PM ET, and Tuesday at 2PM ET to accommodate European and other schedules.

The committee meets on an as needed basis. We are trying a mostly bi-weekly schedule right now. The committee has discussions and schedules our meetings on WSO's Slack. Contact svc@acawso.org to be added to our private committee slack channel.

See <https://acawso.org/category/service-network-committee/> for our recent reports and other announcements.

We always welcome new members to join the team. There are many service opportunities to help document our service experiences.

- 2 Town hall reviews of the ACA Preamble progress were held in August. There are 3 slightly different drafts, each highlighting different areas and using slightly different language. The working group focused on the Preamble this will regroup in September to discuss next steps. Please join us.
- We also held 2 Town Hall meetings to review the introduction chapter to the draft ACA Service Manual. It was exciting to read the new material together and get live feedback and hear the shares from people on how they were impacted by the material.
- We have submitted an updated Appendix 2 – regions Certification to the board for approval. The update has been reviewed and changed based upon feedback from the OPPM and regions subcommittee.
- **Motion passed at the Concept Study meeting on 8/16/2020:** For the remaining months of 2020, the Concept Study Group will focus on writing an introduction to the Concept chapter in the new ACA Service Manual. Unanimously approved.

Present at Concept Study meeting 8/16/2020: Karin S.; Erin D. Kelle J.; Rich R.; Freddie

Present for voting on motion: Karin S.; Kelle J.; Rich R.; Freddie