

June 2020 Member Services Committee Report

Member Services Committee has decided to focus more on communications between our MSC subcommittees, other WSO committees, and the Board of Trustees to support and assist in developing and keeping up with meetings, Intergroups, and Regions around the world. We believe that working together builds unity and that unity and communication within our ACA program are vital for the healthy growth of ACA.

Currently, the WSO Literature Committee and MSC's Global Subcommittee are collaborating on quickly getting our books to areas where shipping books is cost prohibitive, difficult, or nearly impossible. Some solutions being discussed include speeding up the development of digital printing of our literature and using local sources like "print on demand."

Our teleconferences are now focused on discussion and working on specific goals since we post our reports on each month. Workgroups require committed volunteers.

Late in June, Teen and Young Adult Subcommittee asked MSC's Chair if they could form two separate workgroups. They wanted to divide the two parts of the subcommittee because they realized that the Young Adult part of the subcommittee was not getting the attention it needed to talk about their issues or to develop their program literature. The amount of work that the teen issues brought to the once a month subcommittee meetings took up the whole meeting and the focus was always mostly on the teens.

After discussing the problem, it seemed simpler to divide the subcommittee. During the June meeting we voted unanimously to approve the division of the Teen and Young Adult Subcommittee into two MSC subcommittees, i.e., Teen Subcommittee and Young Adult Subcommittee. We are waiting approval from the Board for this.

Marc is currently the Chair of the subcommittee and will chair both of them until someone steps up to take that position in either the Young Adults or Teens subcommittee.

Our other subcommittees and their Chairs are: Global, Sue V.

Intergroups, Tamara

Members, Sarah O. and

Regions, Matt

The full reports for the Member Services Committee's subcommittees can be found on this page by clicking on the links below this report.

The Traveler is also part of the Member Services Committee. Our Editor is Eleni.

The Traveler submissions must be in by the 24th of the month. You may download copies of current and previous versions of the newsletter on the ACAWSO.org website.

One agenda item every month during our business meeting will be the discussion and generation of ideas, plans, and speakers for workshops that MSC can hold quarterly.

Suggestions, descriptions, and ready to implement workshops and events such as

- “How to Workshops” on such topics as: Starting a Region, Intergroup, or a Group Meeting.
 - Sue’s IG has a workshop presentation on Twelve Steps for Successfully Starting a New Meeting.
 - Another idea is using a PowerPoint model with a priority on the subcommittees.
- Marc, and Sarah are collaborating on a Step One Workshop that Sarah has prepared, and Matt is sending Sarah a list of people willing to be speakers.
- Carole says we need a workshop on how to find places for Group Meetings, both virtual and actual places once the pandemic has passed. A lot of groups will have lost their meeting places.
- Meanwhile, we need virtual play times to practice letting go and having fun.

During the New Business part of the Agenda, Marcus (Chair of EC Committee) mentioned that ACA WSO is currently North America centric and wanted to know if MSC is. Sarah responded that we do need a European presence in MSC.

During the discussion and looking at our work as it stands today, the Member Services Committee is not totally North America centric. Regions Subcommittee (Matt) works with the

entire world. EC (Markus) concentrates in Europe, while Global Subcommittee (Sue) works in the rest of the world. Teen and Young Adults Subcommittee (Marc) currently is without geographic limitations. Currently Sarah (Members Subcommittee) and Tamara (Intergroups) primarily concentrate on members in North America.

During our Teleconference on June 3rd, we voted to change the time of the monthly meeting to 7 p.m. UTC, which is 11:00 a.m. Pacific and 2:00 p.m. Eastern Time. This new time allows our European members to attend our teleconference at a more reasonable time for them. Our Zoom meeting number has also changed. Any ACA member interested in service with one or more of MSC's subcommittees may send a request on the WSO Slack workspace, directly by email to any of the subcommittees, or an email to mscchair@adultchildren.com.

The Member Services Committee needs a Secretary, Vice Chair, and Treasurer. Job descriptions for those positions are:

Secretary: Take the monthly meeting minutes and keep the MSC electronic Google Document files orderly and up to date. Also, one week prior to the monthly WSO teleconference meeting, monitor the repository to assure that MSC and its subcommittees' reports and pages are current. Assist the Chair in preparing the MSC monthly reports.

Vice Chairperson: Assist the Chair and take up the Secretarial tasks (until we have a Secretary). Assist the Chair with the monthly meeting preparation (agenda etc) and correspondence on email or Slack. Attend the monthly MSC meetings and Chairs if necessary. Attends the monthly WSO TCs in place of the Chair if necessary. Work with the Chair in preparation for rotating into that position when the current Chair rotates out.

Treasurer: Assist the Chair and Vice to formulate our budget and keep us on track with it. Assist negotiations with the Board Finance Committee and Treasurer to get our financial needs met.

Yours in service, Carole C.