

Minutes Member Services Committee Monthly Teleconference

6 November 2019 2 p.m. Pacific Standard time / 10 pm Coordinated Universal Time

TELECONFERENCE: <https://zoom.us/j/698113496>

Sue opened the meeting with the Serenity Prayer

Chair: Carole C. , Vice Chair pro-tem: David McB

ROLL CALL: Present were Carole, Marc, Matt, Rich, Sue / **Not Present:** David, Sharon, Tamara
October 2019 Minutes approved unanimously

Old Business

Request all subcommittees to prepare bullet points for Saturday's Teleconference and Post all MSC and Subcommittee reports and approved Minutes on the ACA WSO by Friday.

New Business

Discussed the 2020 Budget. Rich will ask for our actuals from the Treasurer, Bill, and Sue will work up a written budget that includes the 2019 Budget amount plus 25% on all budget items, except for Eleni's figure, to which we might only increase by 10%.

2019 budget

- Member Services Committee Special Worker (shared with Public Services Committee) 15,000
- 6070 - Literature 2,500
- Global Outreach 750
- Conferences/Travel 2,000
- **Member Services Committee Total 20,250**

2020 Budget

Activity	2020 Request	2019 Actual (Oct cum)	2019 Request	Comments
Special Workers	\$18,750		\$15,000	25% increase
Literature 6070	\$ 3, 125		\$2,500	25% increase
Global Outreach	\$1,500		\$750	50% increase, new Global Members & Young Adults / Young Teens Sub-committee
Young Adults & Teens			\$ 0	New Subcommittee, Global YA & YT could be folded into Global or a separate line item
Intergroup			\$0	Not broken down previously
Region			\$0	New Subcommittee
Other				
Conference/Travel	\$2,500		\$2,000	
Total	\$25, 875		\$20, 250	28% overall increase request

Note: We will re-assess with more information from previous years and from members not on the call November 6th. Please add line items and add information. In future years' it would also be helpful to tie in measurable (when we can) results and value add to the fellowship.

Subcommittee Reports:

Intergroups – Chair Tamara

We have one new participant, Bob. He is the new chair of the Boston Intergroup.

Status of Needs Assessment survey - It is ready and undergoing input to the Survey Monkey. Responses to the survey are open until 1/15/2020.

Have been confirmed for Intergroup material provided to the Website Committee.

Open Items being worked: Starting an IG draft, creating business cards for the ABC, recruiting volunteers to staff the Intergroup Subcommittee Information table at the ABC.

Members –need a Chair

2019 Membership Survey – the survey is now live and will be taking responses until December 31st. Global Members and Young Adults and Teens Subcommittees may receive emails from people, because of the questions they submitted for the survey in which they asked people for emails.

Regions - Chair, Matt (Will give verbal report)

ACA WSO Region 2 (Greater Western USA Region): Rich R. in New Mexico is new Chair. Andy R. in Reno, Nevada is our new Literature Chair and Assistant to the Treasurer. We have broken the \$1,000 mark, but that includes our prudent reserve. Planning some sort of combined event with central and southern California next year to get the Intergroups and unaffiliated meetings talking to each other. During the recent Strategic Planning Retreat, GWU volunteered to assist in the Signal Hill Office's effort to get local volunteers to help them in the office.

In the North East regional area, over 20 Regional Reps met at a National Capital Intergroup activity on October 19th. From that meeting, came four officers and a plan to meet early in 2020 to talk about financials.

The Midwest Regional group are finalizing plans for Regional Road Show for Ready Set Go in St. Louis, Sue Falls S.D., Milwaukee, and Dayton Ohio.

Matt will make a report to the Service Structure

Traveler – Editor, Sharon

The November Traveler went out to approximately 7,500 subscribers.

Young Adults/Teens – Chair, Marc

Young Adults and Teen Subcommittee (YA&T) October report • October 2019

The Young Adults and Teen Subcommittee is slowly growing into a resource clearinghouse for teens and young adults. Are gathering information and inviting speakers for a monthly subcommittee Zoom teleconference. To learn from the experience of the speakers they have had with teen or young adult meetings and with the possibility to ask questions

Looking at

- ways that teens and young adults can recover
- materials for rewriting

- reparenting materials
- meeting safety
- predatory behavior
- all kinds of materials

Began sending out emails in October and completed reaching out to Intergroups around the world announcing the existence of the Young Adults and Teens Subcommittee and invited them to our monthly call. Our first speaker on the Subcommittee teleconference had hosted a teen meeting. That meeting recording can be requested by email at youngadults.teens@adultchildren.org.

The speaker made an introduction sharing experience, strength, and hope about establishing and hosting teen and young adult meetings. Some of the points that crystallized were: Some of the points that crystallized were:

§ Flashcards for topic meetings (possibly written by teens themselves)

§ Short video for download for teens YouTube-video; could be a short meeting sample or share that teens can identify with.

§ Possibility of a hotline or chat line for teens?

§ Different options for use of social media, where teens operate a lot. A need to look at language/possibility of having teens write/contribute themselves.

§ Development of a short booklet / daily reader/simple meeting format.

§ Literature Liaison to let the needs of the YA&T be known to the Literature Committee and ask Board Liaison to take ideas to WSO Board for approval.

Have invited a writer of Ready Set Go as a speaker for the Young Adults and Teen subcommittee for the November teleconference to see how we can use Ready Set Go with teens and young adults. Will ask how we can use Ready Set Go with Teens.

We invite people to join the monthly teleconferences and our ACA WSO Slack channel : [#msc.teen_nd_yng_adlt](https://acawso.slack.com).

We have open Service Positions: Vice Chair, Secretary, Teen Literature Liaison, and Member Services. Member Services takes care of questions from email and Slack.

For more information about the Young Adults & Teens Subcommittee please go to <https://acawso.org/category/young-adults.teens@adultchildren.org>

Young Adults and Teen Subcommittee Zoom teleconferences are on every third Wednesday of the month. The time will be announced.

Next Young Adults and Teen Subcommittee Zoom teleconference will be November 20 UTC 8 pm (20:00)
<https://zoom.us/j/192934184>

Global Members Subcommittee Report – Chair Sue V.

Work in Bangladesh is on hold due to a death in the family there.

While India used to have five meetings, they now have only two face to face and one Skype meeting, but are now going strong again with members and public outreach going strong.

- They are working with the local AA for help with translations into their own local language. They are using the dialects that AA used in India.

- They are hoping to also borrow the AA Glossary of Terms in order to add to it for ACA terms. Taiwan also has English speaking meetings, are but hoping for translations in their own language.

New groups in South Africa are in English and want local language translations. The challenge in India and Africa is for literature.

Getting started is an International Accessibility subcommittee. Charlie, Carole, and Majbrit are united in working with Global for solutions to the accessibility problems.

In the New year, Global will be working with Vietnam doing public outreach with late teens and early twenty-year-olds. Language there is a challenge as well. Speakers are needed.

The meeting closed unexpectedly at 11 p.m. UTC / 3 p.m. PST / 6 p.m. Eastern PST

Next Meeting: 4 Dec 2019 at 10 p.m.. UTC / 2 p.m. PST / 5 p.m. Eastern PST