

Minutes Member Services Committee Teleconference,

2 October 2019 3 p.m. Pacific

TELECONFERENCE: <https://zoom.us/j/698113496>

Global Chair, Sue, opened the meeting with the Serenity Prayer

Chair: Carole C.

Vice Chair pro tem: David McB

ROLL CALL: Carole C., Matt, Marc, Miles, Sue, Tamara, Rich

August & September Minutes Unanimously Approved

Old Business

Minutes will be posted on the ACA WSO website when they have been approved. Until then, a report will be posted.

New Business

Subcommittee Reports:

Global Members Subcommittee Report – Chair Sue V.



Global Members Subcommittee Monthly Report

October 2, 2019

Chair: Sue V, Canada

Vice Chair: Dalia, Israel

Secretary/Admin: Cloee (Canada)

Members: Laura (USA), Sunil, Sanhita (India), Dalia (Israel), Marc (Netherlands), Satish (Canada/India), Sarah (USA), Sean (Taiwan), Joe E (USA/TEL), Monica (Canada/South Korea)

PURPOSE OF THE GLOBAL SERVICES MEETING GROUPS

Reaching out globally, connecting with and supporting meetings and members, in continents outside of North America, carrying the ACA message in countries new to ACA.

Topic 1. Monthly Highlights

- ✓ India started a new meeting and will be starting regular study meetings. Satish in Canada, formerly India is supporting India meetings by sponsoring and fellow travelling with ACA members.
- ✓ South Korea has started a new meeting, 5-6 regular members. They are looking for meeting support. Monica in Canada, formerly from South Korea will be supporting this country in Global. Dalia will be supporting with translations.
- ✓ Global Public Outreach: We have several Global members travelling to Hawaii, Philippines, and Thailand in the next few months. We are offering Member and Public outreach support.
- ✓ We have started inviting the Chairs of the different WSO Committees to our monthly calls to explore how we can support one another. Majbrit attended the September Global call and shared her experience, strength, and hope with translations. She provided the group with new resource links.
- ✓ We met with WSO Literature and EU translations to combine our support with translations for new emerging countries in ACA. We partnered with Intergroup and region chairs to support an Intergroup in an overseas country.
- ✓ Following up on questions around ACA meetings in Ireland.

2. Future Planning Highlights

- ☐ Continue to work with Global Services team around roles and responsibilities
- ☐ Continue to work with the translations and literature committees around the process for future translations.
- ☐ Follow up on previous email requests from Continents and countries outside USA & Canada.
- ☐ Develop new internal lists as a resource planning tool by continent/country/time zone/language/special considerations, e.g., countries at war or past wars – cultural challenges.
- ☐ Continue to seek new Global Reps in different continents & time zones, e.g. Africa, South America, other parts of Asia, Mexico, Australia (and New Zealand).
- ☐ Support and encourage overseas countries to attend in person and/or remotely the 2020 ABC and AWC.

3. Requests

☐ Nil

4. Proposed Motions

☐ Nil

**“W in WSO is for WE the ACA World Fellowship.
Together We are Stronger”**



South Korea



Taiwan



Bangladesh



India



Israel



The Netherlands



Canada



United States

Intergroups – Chair Tamara

- Needs Assessment Survey submitted to Board of Trustees for approval. Next step: send via Survey Monkey to distribution; gather responses through November 15, use to draft roadmap for 2020.

- Agreed to have an IGSC table at 2020 ABC/AWC Conference. Action items: find attendees who won't be a delegate to staff the table during sessions; create business cards; complete How to Start an Intergroup document.
- How to Start an Intergroup document in progress.
- Completed list of items to post to For Intergroups site on adultchildren.com
- Secretary resigned: position is open.

Members –need a Chair. no report

Regions - Chair, Matt

Matt reported that he was contacted by, and will be discussing with, Alexia from a German speaking area in Germany about a German Region. He will talk to her and then with the Service Network Committee regarding Germany's request to become a Region. Carole mentioned that Regions is now set up for the 30% literature discount.

Traveler – Editor, Sharon The Traveler has about 7300 subscribers. The Membership Survey is almost set up and will be sent to the Board for approval by next week. The goal is to announce it in the November Traveler.

Young Adults/Teens – Chair, Marc (Netherlands)

Young Adults and Teen Subcommittee October Second report –

September 18, 2019 Young Adults and Teen subcommittee meeting started or restarted. ·

Volunteers for service positions. → Marc G H unanimously voted Young Adults and Teens Subcommittee Chair.

The following Opening Statement was approved:

.When I look, let me truly see.

When I listen, let me truly hear.

ACA Teen Information posted on slack msc_teen_nd_yng_adlt → Two members stepped up to review the posted docs and if needed will clean and brush up and/or update the posted docs. ·

Inviting a speaker about young adult or teen meetings for next meeting → A speaker is invited for the next call and will be on it.

Marc G H access for the email account youngadults.teens@adultchildren.org → Marc G H has now access to the email.

Laura is answering/ replying emails for youngadults.teens@adultchildren.org → Marc G H is going to help.

Laura wrote the announcement for the October Traveler → Message is placed in the October edition:

Young Adults/Teens Subcommittee

Want to help ACA Teens and Young Adults have their own meetings?

Do you have an ACA group willing to help facilitate a teen/young adults meeting?

Please join us for the next Young Adults & Teen (YA&T) Subcommittee teleconference call.

It will be held on Wednesday, October 16 at UTC 8 pm (20:00).

We would like to hear from you, we welcome your support.

To join this meeting: <https://zoom.us/j/192934184>;

Meeting ID: 192 934 184; find your local number: <https://zoom.us/u/ac3j5Blsoa>

For more information about the Young Adults & Teens Subcommittee

please go to: <https://acawso.org/category/young-adults>

Email: youngadults.teens@adultchildren.org

Decision made by consensus that Member Services Committee's Teleconferences will change its time next month. We will begin our November 6, 2019 at 2 p.m.

(Note: *Daylight savings time ends the Sunday prior to the meeting in the of the areas of the world who change their clocks seasonally.)

We adjourned the Member Services Meeting with the ACA Serenity Prayer of our choice

We, then, had brief Public Outreach and H&I meetings

Public Outreach: Miles reported the Cornwall AA Anniversary on 4 November has invited ACA to have a table there. He also said that, due to success of the Emotional Sobriety trifold, David has an appointment with Greg of AA regarding ACA in

November. Miles reported the Cornwall AA Anniversary on 4 November has invited ACA to have a table there. He also said that, due to success of the Emotional Sobriety trifold, David has an appointment with Greg of AA regarding ACA in November. They are hoping they will be allowed by GSR to set up an ACA table at the 2020 AA World Convention in Detroit.

He mentioned that he believes they have been getting invitations because of their previous talk in Montreal in January where AA members were invited. He believes that the Cornwall table came out of that Montreal meeting as well.

Rich mentioned that he was approached to write a trifold for therapists like the Emotional Sobriety one. The first draft is awaiting remarks by, or is in the hands of, WSO Trustees, doctors, and a therapist.

Miles mentioned a recent email from Africa, and Sue remarked about having received it. The meetings there do not have money to give literature away for outreach. She also said that translations are not a problem in Africa is that they either speak English or are illiterate.

H&I: Miles reported that he had an order for 28 Yellow Workbooks and BRBs for a women's prison in Tennessee.

Closed with the ACA Serenity Prayer by Miles.

Next Meeting: 6 November 2019 at 10 p.m.. UTC / 2 p.m. PST / 5 p.m. Eastern PST