

## **Member Services – Virtual Subcommittee Minutes from January 21, 2019**

Monday, January 21, 2019 at 8pm Eastern  
605-468-8845 access code 736545# - \*6 to unmute

### **Agenda:**

**Meeting was called to order at 8:05pm EST with the ACA Serenity Prayer and the reading of the**

### **Meeting Guidelines:**

Our meeting operates under the following guidelines:

1. We ask that everyone on the call to introduce themselves.
2. This is a business meeting. If you have personal complaints about other individuals or meetings, please contact [information@acawso.com](mailto:information@acawso.com).
3. Just like in meetings, speakers will be timed. Whether it's 2 or 3 minutes may depend on the topic and the number of people on the call. We can decide about that. But in all cases, we'll ask people to not speak again until everyone, who wants to, has had a chance to speak.

### **Introductions (also as others enter the call)**

Sharon - acting chair, as well as 6 others on the call

### **Request volunteer for timekeeper – Dre**

### **Business:**

- Discussion was held about this subcommittee becoming an Intergroup. The following items were discussed:
  - Document posted in Slack describing how to form an Intergroup. This document is for face to face meetings, but can be used as a guide for telephone and virtual meetings.
  - Who will attend the meetings/serve as group representatives of the Intergroup? - meetings who vote to become part of an Intergroup can designate a member to serve as the group representative.
  - Do all telephone meetings have to become part of the same Intergroup? - No, meetings and Intergroups are autonomous
  - Slack can be used as a communication and workspace for an Intergroup.
  - Intergroup should be independent of WSO
  - Will this subcommittee still exist? - No, this subcommittee was formed to address issues faced by telephone and virtual meetings. With groups/members using the Traveler as a resource for information from WSO, groups now can better stay informed on announcements, news, and events around the fellowship.
  - Each group would send a rep to Intergroup, having a rep to send information to WSO as far as membership groups, public outreach, and finding ways for outreach, Intergroup can also communicate needs that phone groups are having. Also, groups

can work together for development of a newcomer packet and other literature helpful to telephone meetings.

- Development of best practices for phone meetings, like each group having its own access code.
- Will there be a region? Currently, there is no virtual region and other intergroups can go to geographical regions.
- An Intergroup should be comprised of people who understand the independent focus of telephone meetings,
- What is the value added? It's going to take people who will fill the service roles.

Motion - The phone bridge meetings to form an Intergroup.

Neil - Motion to create a Telephone Intergroup - Kelle - 2<sup>nd</sup>

Motion tabled until the next meeting in Feb.

**Announcements:**

- Each member is encouraged to sign up for the Traveler Newsletter in order to keep informed about what's happening around the ACA fellowship
- Daily Meditation from Strengthening My Recovery daily email

**Adjourn with the Serenity Prayer**

**Next meeting - Feb 18, 2019 at 8pm Eastern.**